

Travis Credit Union

Free Financial Counseling for Travis members



Mailing & Shipping

Mailing Address

Travis Credit Union
P.O. Box 2069
Vacaville, CA 95696

Deposits & Loan Payments Only

Travis Credit Union
P.O. Box 8000
Travis AFB, CA 94535

Shipping & Overnight Mail

Travis Credit Union
One Travis Way
Vacaville, CA 95687

Account Access & Information

Web Site Address

www.traviscu.org

Call-24 Phone Banking

(707) 449-4700 or (800) 578-3282

Member Service Center

Account Assistance and Information

(707) 449-4000 or (800) 877-8328

PhoneLoanSM

(707) 451-5350 or (800) 449-4110

Home Loan Center

One Travis Way,
Vacaville, CA 95687
(707) 469-2000 or
(888) 698-0000

Check Fraud Information

(707) 469-4384 or
(800) 877-8328, ext. 64384#

Debit/Credit Card Fraud Information

(707) 469-1810 or
(800) 877-8328, ext. 61810#

Everyone who lives, works, worships or attends school in Alameda, Colusa, Contra Costa, Merced, Napa, Placer, Sacramento, San Joaquin, Sonoma, Solano, Stanislaus or Yolo County is eligible to join. Certain membership eligibility requirements may apply.

Federally insured by NCUA. Equal Housing Lender.  NMLS registered.

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Travis Members Enjoy Free Financial Counseling Through BALANCE

In a world with so many financial obligations and options, it's no wonder money management often seems overwhelming. That's why Travis Credit Union has partnered with a financial fitness program called BALANCE.

Many Travis members have already taken advantage of this free and anonymous financial counseling program. This service allows them to talk with professional financial counselors to help sort through various money-related issues, including debt and money management issues, financial education, home loans and more!

BALANCE counselors can explain how to work with the credit bureaus to understand a credit report, the steps to correct wrong information on a credit report and various ways to improve your credit score. These counselors can also answer questions about credit cards, buying or leasing a vehicle and about steps to get out of debt.

Here's what BALANCE can do for you!

InfoLine

Financial information is available Monday through Thursday, 5 a.m. to 8 p.m., Friday 5 a.m. to 5 p.m. and Saturday 8 a.m. to 5 p.m. (PST).

Money Management Counseling

Certified financial counselors help you develop both short- and long-term financial strategies to overcome challenges and meet your goals.

Debt Management Plan

Consolidate your credit card payments, lower payment amounts and even reduce or eliminate interest and fees.

Credit Report Review

A BALANCE counselor will review your credit report with you, ensuring you know your rights. They can even provide a low-cost credit report for you.

Housing Counseling

Buying a home is one of the biggest financial commitments you will ever make. A counselor can help you make a plan.

Identity Theft Solutions

Takes steps to avoid becoming a victim of identity theft or recover if damage has already been done.

Financial Education

Access education articles, in-depth mini-series, e-newsletters and a full suite of financial calculators.

My BALANCE

Create a realistic budget and find tools and tips for tracking expenses and taking control of your personal finances.

BALANCETRACK

BalanceTrack is an online personal education program that will guide you through core aspects of financial management.

Travis is here to help

Take advantage of free financial counseling through our partnership with BALANCE. If you're not yet a Travis Credit Union member, stop by a branch, give us a call at **(800) 877-8328** or visit www.traviscu.org to learn more.

