

Travis Credit Union

Why You Should Belong to Travis Credit Union



Mailing & Shipping

Mailing Address

Travis Credit Union
P.O. Box 2069
Vacaville, CA 95696

Deposits & Loan Payments Only

Travis Credit Union
P.O. Box 8000
Travis AFB, CA 94535

Shipping & Overnight Mail

Travis Credit Union
One Travis Way
Vacaville, CA 95687

Account Access & Information

Web Site Address

www.traviscu.org

Call-24 Phone Banking

(707) 449-4700 or (800) 578-3282

Member Service Center

Account Assistance and Information

(707) 449-4000 or (800) 877-8328

PhoneLoanSM

(707) 451-5350 or (800) 449-4110

Home Loan Center

One Travis Way,
Vacaville, CA 95687
(707) 469-2000 or
(888) 698-0000

Check Fraud Information

(707) 469-4384 or
(800) 877-8328, ext. 64384#

Debit/Credit Card Fraud Information

(707) 469-1810 or
(800) 877-8328, ext. 61810#

Everyone who lives, works, worships or attends school in Alameda, Colusa, Contra Costa, Merced, Napa, Placer, Sacramento, San Joaquin, Sonoma, Solano, Stanislaus or Yolo County is eligible to join. Certain membership eligibility requirements may apply.

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Why Travis Credit Union?

You may be asking yourself why you should join a credit union, especially Travis Credit Union. The reason is simple. Credit unions are not-for-profit financial cooperatives whose missions are to help people achieve their financial goals, both big and small.

Unlike banks, credit unions return their earnings to their members through higher yields on deposits, fewer or no fees on products and services and lower interest rates on loans. Also, all members are also owners of the credit union, unlike bank customers, who have no say on how their bank is operated. In fact, each Travis member has a say in the election of the credit union's volunteer Board of Directors and Supervisory Committee. These elections are held at our annual membership meeting each April.

What makes Travis Different?

We believe Travis Credit Union holds a unique position in Northern California's financial landscape. Three factors that are essential elements of our mission and our corporate culture differentiate us from other financial institutions. They demonstrate the credit union principle of "People Helping People."

- We're a stakeholder in our members' financial well-being. We strive to attract members and create with them mutually beneficial relationships. We strive to provide our members with the financial services and products for each stage of their financial life. As a result, we view ourselves as stakeholders in the financial success of our members and their families.
- Community stewardship. We believe we share responsibility for the health of our communities. Community service is a guiding principle in our decision-making and it inspires all employees to actively engage in community affairs. We offer financial support of community events and activities that align with our mission and vision. TCU directors, senior managers, regional and branch managers and staff voluntarily offer their personal time and energy to community initiative. Finally, we measure our stewardship efforts and report on them.
- Passionate employee commitment to Travis and its goal. We believe the commitment of TCU employees is unique among financial institutions. They are actively involved in educational outreach, public service and community affairs. They believe they can help make a difference in the lives of our members and in their community, and they willingly commit their personal time, effort and resources to do so.



Who can join Travis?

Everyone who lives, works, worships or attends school in our 12-county Northern California area is eligible to become a member of Travis Credit Union. We serve the following counties: Solano, Yolo, Contra Costa, Merced, Napa, Alameda, Colusa, Placer, Sacramento, San Joaquin, Sonoma and Stanislaus. Also, military and civilian personnel of Travis Air Force Base as well as immediate family members of current Travis members are eligible to join.

When you join Travis Credit Union, your initial deposit to open a share account establishes your membership and makes you a part-owner.

To learn more about us, you can speak to a Travis representative at any of our branches or call (800) 877-8328. You can also visit www.traviscu.org for a complete list of our products, services and other information.

With all that we offer, you should belong to Travis Credit Union today!