

Travis Credit Union

# Manage Your Finances with MYINSIGHT



# Introducing MYINSIGHT

POWERED BY TRAVIS CREDIT UNION

MYINSIGHT is an intuitive online money management tool that empowers you to take control of your personal finances and simplify your life. This free feature of Travis Credit Union's Online Banking allows you to see all of your financial accounts, both at Travis CU and elsewhere, in one place to provide you with a better picture of your finances so you can make changes to ensure you reach your financial goals.

MYINSIGHT is securely integrated into our Online Banking system and is available for free to Travis members who are enrolled in our free Online Banking.



## What can I do with MYINSIGHT?

MYINSIGHT allows you to create budgets, view trends, set goals, review debt, determine your net worth and more. This information will allow you to quickly and accurately assess your financial status as you strive to achieve your short-term and long-term financial goals. A Travis representative can help you with options to reach those goals.

## Is MYINSIGHT secure?

Safeguarding your personal and financial information is foremost at Travis Credit Union. We employ state-of-the-art encryption technology and other techniques to protect your personal financial information, which includes MYINSIGHT within Online Banking.

## Where to go for help?

There are several ways to get help with MYINSIGHT. While using the program, you may click on the "?" icon in the navigation bar to open and view the Help options. There is also a link to frequently asked questions that may help address your issue.

You may use MYINSIGHT's Help section to also submit a request for assistance. You may call our Member Service Center at **(800) 877-8328** during normal business hours for help with your MYINSIGHT account.



ACCOUNTS



TRANSACTIONS



SPENDING



BUDGETS



TRENDS



NET WORTH



DEBT MANAGEMENT



GOALS



ALERTS



## How do I access MYINSIGHT?

MYINSIGHT is currently accessible to TCU members who use a desktop computer to log into Online Banking. Access is available on mobile devices using your mobile browser. Access via the TCU Mobile App will be available at a future date.

Once you're logged in to your Online Banking account, look for the MYINSIGHT tab at the top left section of the Online Banking homepage. When you click on that tab, your Travis CU accounts will automatically sync to MYINSIGHT to help you get started. For a more complete financial picture you may add accounts from other financial institutions and companies.

The types of accounts you may add include credit card and other loan accounts, other checking and savings accounts, as well as accounts related to property, such as homes and autos, and more. You can create manual accounts for accounts that are not supported by MYINSIGHT.

## Mailing & Shipping

### Mailing Address

Travis Credit Union  
P.O. Box 2069  
Vacaville, CA 95696

### Deposits & Loan Payments Only

Travis Credit Union  
P.O. Box 8000  
Travis AFB, CA 94535

### Shipping & Overnight Mail

Travis Credit Union  
One Travis Way  
Vacaville, CA 95696

## Account Access & Information

### Web Site Address

[www.traviscu.org](http://www.traviscu.org)

### Call-24 Phone Banking

(707) 449-4700 or (800) 578-3282

## Member Service Center

### Account Assistance and Information:

(707) 449-4000 or (800) 877-8328

### PhoneLoan™

(707)451-5350 or (800) 877-8328

### Home Loan Center

One Travis Way, Vacaville, CA 95687  
(707)469-2000 or (888) 698-0000

### Check Fraud Information

(707)469-4384 or  
(800)877-8328, ext. 4384#

### Debit/Credit Card Fraud Information

(707) 449-4000 or (800) 877-8328

Everyone who lives, works, worships or attends school in Alameda, Colusa, Contra Costa, Merced, Napa, Placer, Sacramento, San Joaquin, Sonoma, Solano, Stanislaus or Yolo County is eligible to join. Certain membership eligibility requirements may apply.

Federally insured by NCUA.

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TCU-1061 (08/16)